With the neo42 TenableConnector, you can automate the processing of alerts from Tenable and transfer them to the corresponding Matrix42 Service Desk tickets.

**Business Challenge**
Companies are increasingly facing the challenge of digitalizing processes in order to gain time for the important things. In the area of IT security, it is also extremely important to close security gaps quickly. This often results in high costs for coordination, escalation and notification of the system managers.

**Key benefits**
**Integration offers the following advantages:**
- Optimal transparency of vulnerability information in Matrix42
- No further interface for asset managers
- Automation of vulnerability as well as escalation management

**Solution**
The neo42 TenableConnector was developed to address exactly this problem. It uses thresholds to monitor the lifecycle of existing vulnerabilities and notifies those responsible in the event of a breach.

**Technology Components**
To use the neo42 TenableConnector for the Enterprise Service Management solution from Matrix42, the Asset Management and Service Desk modules are required to interact with the Tenable Security Center.

**Value**
Tenable's integration into the Matrix42 environment offers great time savings by automating complex vulnerability management processes.
Features

Key Characteristics:

- Presentation of vulnerabilities for asset managers
- Automated problem and task generation in case of escalation
- Convenient operation for starting remediation scans via the Matrix42 interface
- Reconciliation of network devices found by Tenable with the asset management data of the Matrix42 solution

How it works

- Automatic generation of problems in Matrix42 for findings that violate configured thresholds
- Dynamic distribution of tasks to asset owners via the problem object in Matrix42
- Processing of tasks by asset managers by installing patches
- Start of a remediation scan on the asset by the processor
- Regular reconciliation of the findings
- Automatic closure of tasks & problems

A view of the neo42 TenableConnector dashboard
neo42 GmbH is a long-standing partner of Matrix42 in German-speaking countries. neo42 is specialized in Matrix42 solutions in the areas of Enterprise Service Management, Unified Endpoint Management and Software Asset Management, from consulting to implementation and subsequent support. In addition, neo42 develops its own software solutions, such as the neo42 TenableConnector, which optimally complement the portfolio.

About neo42
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About Matrix42
Matrix42 helps organizations digitize and secure the workspace environment of their employees. The software for digital workspace experience manages devices, applications, processes and services simple, secure and compliant. The innovative software supports the integration of physical, virtual, mobile and cloud-based workspace environments seamlessly into existing infrastructures.

About Tenable
Tenable® is the Exposure Management company. Approximately 43,000 organizations around the globe rely on Tenable to understand and reduce cyber risk. As the creator of Nessus®, Tenable extended its expertise in vulnerabilities to deliver the world’s first platform to see and secure any digital asset on any computing platform. Tenable customers include approximately 60 percent of the Fortune 500, approximately 40 percent of the Global 2000, and large government agencies. Learn more at tenable.com.